



## Check-in Check-Out: Managing Hotel Operations (9th Edition)

By Gary K. Vallen, Jerome J. Vallen

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**Bibliography**

- Sales Rank: #585283 in Books
- Brand: Brand: Prentice Hall
- Published on: 2012-08-17
- Original language: English
- Number of items: 1
- Dimensions: 10.90" h x 1.00" w x 8.60" l, 2.25 pounds
- Binding: Hardcover
- 432 pages



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